

# Royal Vista Assisted Living

## **POLICY TITLE: VISITATION POST COVID LOCKDOWN**

### **RESPONSIBLE PERSON:**

The administrator or designee is responsible for ensuring that staff adhere to policy and procedure.

### **REGULATION:**

No health care facility in Florida may require a vaccine as a condition to visitation and must allow for consensual physical contact between patients and their loved ones.

The visitation policies and procedures required by this section must allow in-person visitation in all the following circumstances, unless the resident, client, or patient objects:

- End-of-life situations
- A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support
- The resident, client, or patient is making one or more major medical decisions
- A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died
- A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver
- A resident, client, or patient who used to talk and interact with others is seldom speaking

### **POLICY**

The Assisted Living will resume consensual visitation to family and friends with heightened universal precautions between the hours of 9am to 9pm after checking in at the front desk or with an authorized staff member.

The community will welcome no greater than a party of 3 to visit with their loved one(s).

The community will either direct the visitor to the posted procedures or provide them with a handout.

### **PURPOSE**

1. To ensure that safety is carried out during a pandemic transition.
2. To increase resident and family social bonding.
3. To help resume normalcy to minimize resident feelings of isolation and depression.

### **Education for Visitors**

**PROCEDURES (as per the state of Florida, mask wearing may be optional and used at discretion of the visitor and resident). During a Pandemic PPE's will be enforced.**

# Royal Vista Assisted Living

1. If family member calls before attending, they will receive a verbal introduction as to what will happen when they arrive
2. Mask is to be worn covering both nose and mouth
3. Temperature must be taken and read below 99 degrees by both visitor and resident before engagement is allowed
4. Wash hands
5. Complete screening questionnaire
6. Complete the consensual physical contact form
7. Wash hands again
8. Social distance at a minimum of 6 feet apart
9. A staff will direct you to your loved one(s)
10. Food sharing (drinks, utensils.) will not be allowed during visitation
11. The visitation shall not exceed two hours daily
12. After visitation, both resident and family members will wash their hands.
13. This process will be overseen by the administrator or designee
14. Visitor will sign out in the logbook.

## **Note:**

Note: Demented residents may be fragile and may not be able to follow directives, in such a situation, the resident will be supported by a care staff member.

## **VIOLATION OF POLICY AND PROCEDURE**

If a visitor violates the procedures, the visitation can be suspended.

## **VISITATION VISITOR RESPONSIBILITIES**

### **VISITATION INFECTION CONTROL RULES**

1. Wash hands or sanitize before signing in.
2. Sign In and answer questionnaire if applicable
3. Use social distances of 6 feet apart
4. Use face covering or mask, covering nose and mouth.
5. Do not bring food or beverages into the facility
6. Do not engage with other residents (only your family member or patient)
7. Discard face mask and gloves in a trash bin on the premises
8. Consult with front desk / administrator with any questions.

(ex: privacy room to meet with resident, status of care, etc.)

# Royal Vista Assisted Living

## **VISITATION HOURS AND NUMBER OF VISITORS**

The hour for visitation is between 9:00 a.m. to 9:00 p.m.

The visitation will be for a minimum of 2 hours to ensure other family visitation can occur. If more time is needed, please request with the administrator or management.

Royal Vista Assisted Living

# Royal Vista Assisted Living

## VISITOR VISITATION ACKNOWLEDGMENT PAGE

I, \_\_\_\_\_ am a visitor, visiting my friend / loved one named \_\_\_\_\_ and I acknowledge that I have read the Visitation Policy and Procedures. I will carry them out while I am visiting with my loved one(s).

\_\_\_\_\_  
Date: \_\_\_\_\_  
Visitor's Signature

Royal Vista Assisted Living

# Royal Vista Assisted Living

## Long-Term Care Facility Visitation Expectations

Essential Caregivers may be individuals who did not provide services prior to the pandemic. *Facilities must allow a resident to designate an individual(s) of their choosing (no more than 2) regardless of whether they have provided services in the past.* The Order allows a person to be an Essential Caregiver to provide any activities of daily living **or** to provide *emotional support*.

*Essential Caregivers and Compassionate Care visitors may visit any facility regardless of whether the facility has had COVID cases in the last 14 days.* The 14-day period since new case onset only restricts general visitation and does not limit Essential Caregivers and Compassionate Care visitors.

*Essential Caregivers and Compassionate Care visitors are not required to maintain social distancing from the resident they visit but must wear appropriate Personal Protective Equipment (PPE) at all times. Social distancing must be maintained from all other residents and staff. Visitor testing may be required by the facility but only when paid for by the facility. A facility may not require visitors be tested at their own expense.*

The Order also clarifies that residents may leave the facility for health care services and wear a mask while out of the facility. *These residents are not required to be quarantined upon return to the facility solely based on leaving for an appointment.*

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Relationship to Resident